

How Will My VA Provider Manage My Dual Care?

- Your VA provider will thoroughly review the medical records from your non-VA provider.
- Your VA provider will coordinate your care based on his or her clinical evaluation and assessment, and following VA clinical guidelines.
- Your VA provider will order medications and supplies according to VA formulary rules. (This means that the medications you get may NOT be identical to those ordered by your non-VA provider.)
- Your VA provider will ask you for updates on any care that you receive from your non-VA provider, as well as any vitamins, non-prescription medications, and herbal medications you may be taking.
- Your VA provider may refer you to a VA specialist for further evaluation and consultation.



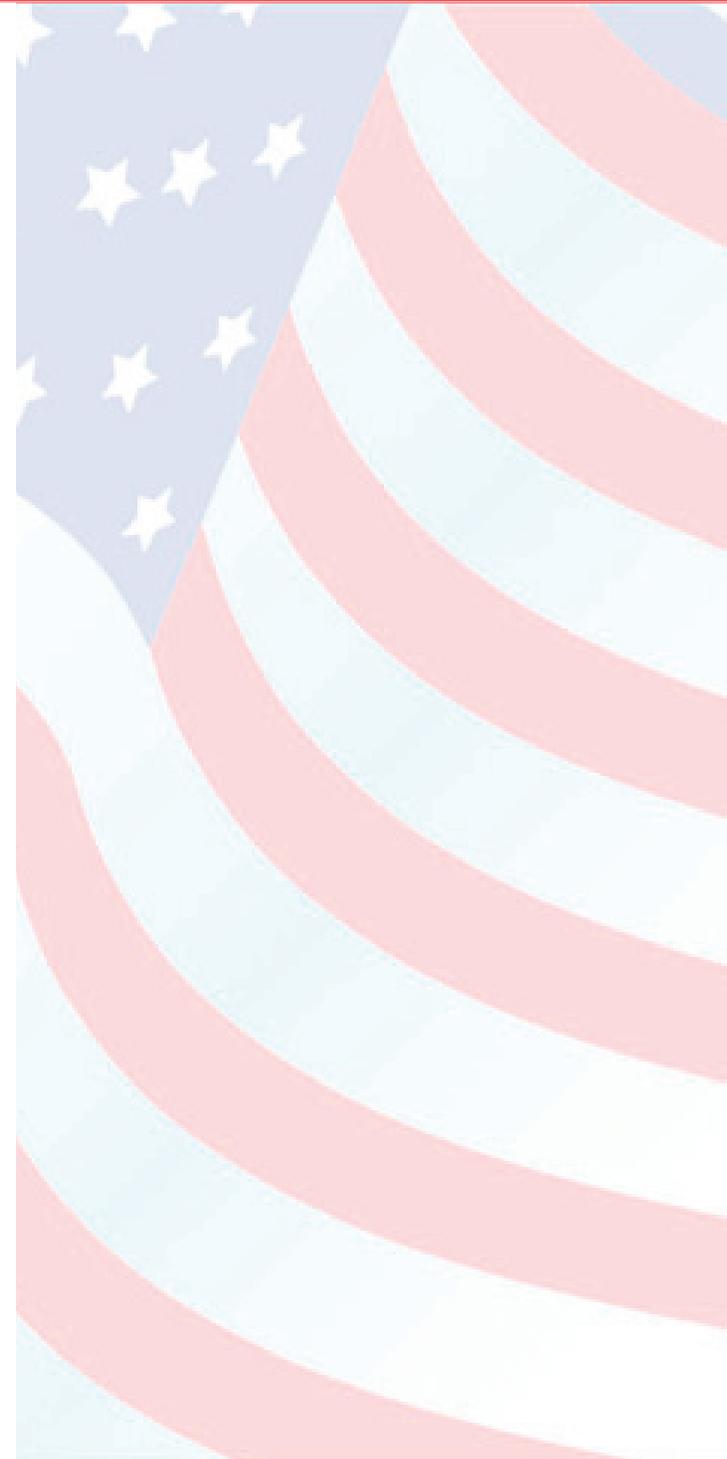
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Are You Receiving Health Care From The VA And Your Community Provider?

- If so, this is considered “DUAL CARE” and it is important for you to PLEASE read the following:
- We encourage you to consider the VA for all of your health care needs. Our goal is to make sure your health care is appropriate, safe, and complete.
- The VA can also work with your community, private, non-VA provider to coordinate and provide your health care.
- When you receive dual care, it is important to make sure any changes in your care are communicated promptly to all your providers. This information helps to make sure your care is well-coordinated, safe and complete.

What Do You Need To Know About Dual Care?

- Your provider in the community is referred to as a non-VA provider.

- Your VA health care provider CANNOT simply rewrite prescriptions from a non-VA provider.
- Your VA health care provider and your private non-VA provider must work together in coordinating your health care.
- Your VA health care provider (doctor, nurse practitioner, physicians assistant, clinical nurse specialist, clinical pharmacist) will provide care for your needs within the VA system.
- The VA will provide health care in compliance with existing VA rules, regulations, guidelines and medication formulary.

What Should You Do If You Want Dual Care?

You must:

- Enroll in the VA and be assigned to a VA primary care provider.
- Tell your VA AND your non-VA provider that you want to have your health care coordinated together with both of these providers (dual care).
- Make sure to give the VA the name, address and telephone number of your non-VA provider.

- Complete a release of information form with your non-VA provider to ensure that the VA has access to your health care records.
- Accept responsibility to make sure that your VA provider knows about each time your non-VA provider provides any health care treatments.
- Pay for all non-VA eligible costs associated with health care that is provided by a non-VA provider, including the costs for any medication.
- Agree that if you receive your prescription from the VA, you will follow the medication instructions given by your VA provider.
- Agree that medications that require special monitoring will only be dispensed by the VA if you are compliant with your laboratory monitoring, AND if any required monitoring is performed outside the VA it is reported to your VA provider.