



Department of Veterans Affairs

News Release

Office of Public Affairs

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Relocation of Care for Southwest Clinic to Provide Additional Services

(Phoenix, Arizona) – To provide care for Veterans at the underutilized Southwest Community Based Outpatient Clinic (CBOC) located in Buckeye, Arizona, the Phoenix VA Health Care System plans to temporarily suspend contracted care and transfer care to the nearby VA staffed Northwest CBOC campus.

“VA remains committed to providing high-quality health care for Veterans in the southwest Phoenix metropolitan area,” said Sharon Helman, Phoenix VA Health Care System Director. “Realigning our services will enable us to enhance, improve, and support health programs and initiatives currently not being offered at the Southwest CBOC location.”

Utilization of the Southwest CBOC is the lowest in the Health Care System with 390 Veterans currently enrolled at that location. The current contracted clinic is set to expire on June 30, 2013. After two contract solicitations in late 2012 for another provider to maintain primary care services at that location, no bids were received.

Under the transfer plan, all Veterans currently receiving care will be transferred to the Northwest CBOC located at 13985 W. Grand Ave, Surprise, AZ 85351. The move will increase access to: women’s health, telehealth, mental health, dental, teleretinal, physical therapy, rehabilitation, audiology, and radiology services not previously delivered at the Southwest CBOC.

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